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Curriculum Vitae

Personal Information	Name: Daniel Clift	Full United Kingdom driving licence	
	Marital status: Single		
	Date of Birth: 7 th August 1976		
Employment	2000–Present	The Logic Group (Retail Logic)	Fleet
	Pre Sales Technical Consultant		
	<ul style="list-style-type: none">• Pre sales support• Professional services and Consultancy• Development and configuration of demonstration software• Design of best fit payment solutions		
	Software Engineer		
	<ul style="list-style-type: none">• 3rd line support• Professional services and Consultancy• Application fault fixing• Development and design (existing, new, and bespoke applications)		
	System Software Engineer		
	<ul style="list-style-type: none">• 2nd line support• Professional services and Consultancy• Unix and Windows installations• Application fault fixing		
	<p>My current job at The Logic Group is as a pre-sales technical consultant. I supply detailed and accurate information to both the direct, and channel sales team, and potential customers, deciding on best fit solutions, analyzing and specifying future in-house and bespoke customer development within the organizations strategic direction.</p>		
	<p>My role encompasses the entire sales cycle. I assist the sales people in designing, presenting, documenting, and owning any solution sold through to customer sign off. This encompasses the initial “request for information” or meeting through documenting the proposed solution, analysing and raising any change requests needed for product enhancements or bespoke development, and maintaining a degree of ownership throughout the implementation, accreditation, and go-live of the solution.</p>		
	<p>I have presented at director and board level to many of the UK’s leading retail, telecoms, and financial services blue chip companies.</p>		
<p>I have a firm understanding of the payments industry and its associated technologies, including but not limited to card schemes, acquirers, APACS, ISO8583, DCC, EMV, Risk Management (ReD & CyberSource) CSC/AVS, VbyV and SecureCode.</p>			
<p>I have previously worked in both the support and development departments and also been seconded into the managed services (operations) team.</p>			
<p>The time I spent in both Technical Support and Development have extended my knowledge of both underlying hardware and operating systems. I have gained experience in both man and project management. This has meant I have had to keep track of large amounts of information at all times, and my project management skills have increased dramatically. I regularly carried out code reviews of other people’s</p>			

changes in the department and carry out first interviews of new applicants.

Along side my current role my career at The Logic Group has given me an in depth understanding of IT support at all levels and stages in the sales cycle, development methodologies encompassing both bug fixing and new application development, and a firm understanding of the issues involved in the provision of a 24/7 payment solution.

All these duties involve considerable direct contact with employees of our customers of all levels.

1998–1999 **Loughborough University** Loughborough

First line Computing Support

Skills

Both my work and my personal interests have given me a wide knowledge of differing computer platforms and application / systems software. This includes working with Unix's Linux, Novel Netware, Mac OS, and IBM pc's running everything from DOS 3 to Windows Vista.

I enjoy becoming familiar with the use of new operating systems and applications. I enjoy and have experience of programming in a large number of languages including but not limited to Java, C++, C#, PHP, Perl, Shell script and Smalltalk.

I have also been given the opportunity at The Logic Group to extend my knowledge of C, Visual Basic, and Perl and have developed code to a commercial level in all three. My work and degree has given me an interest in and experience of a number of different computing technologies including SQL, XML, UML, networking, and communications protocols such as X25, ISDN, PSTN, and TCP/IP.

Education

Degree
Bsc (Hons)

1996 – 2000 **De Montfort** Leicester

I achieved a 2:1 degree in Business Information Systems. During my four year course I studied a wide variety of modules each year included units in system analysis and design, programming and networks. Courses also covered database design, database specification, computer graphics, operating systems, computer systems management and software management. One year of the course was dedicated to gaining practical working experience, during an industrial placement, which I spent at Loughborough University's IT support department.

A Level's

1992 – 1994 **Amersham & Wycombe College**

BTEC GNVQ level 3 Business and Finance

1995 - 1996

A Level Sociology

GCSE's

1988 – 1992 **The Amersham School**

Grade C or above in Maths, English, Science, Business Studies, and Information Technology.

Interests and Hobbies

I enjoy playing badminton and squash. My main hobby is computing which has intrigued me since owning my first computer an Atari 800. I have recently become very interested in web site programming (Perl, PHP, CSS etc) since purchasing my own domain.

I am a very keen music fan and enjoy browsing record shops in the hope of increasing my collection with new artists. I enjoy travelling and seeing different parts of the world, and have recently visited Norway, Egypt, and Mexico.

References

References available on application